





# Company Overview

Syscom runs mission-critical systems with the latest technology innovations to deliver better business outcomes and new levels of performance, competitiveness and experiences for our customers.

Our focus is on IT modernization including on-premises and cloud, data-driven operations and workplace modernization. Syscom is in a perfect position to help customers manage their IT estate with the scope and scale of services in the **Enterprise Technology Stack**.

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# Global Presence



## UAE

Dubai | Abu Dhabi

## QATAR

Doha Qatar

## OMAN

Ruwi

## SAUDI ARABIA

Al Khobar | Riyadh

## USA

Houston

## INDIA

Mumbai

## PAKISTAN

Karachi

# End to End ICT & ELV Solutions

*"Creating Value, Delivering Excellence and Making the Difference"*



IT Infrastructure



IT Security Solutions



Business Communication



Application Services



Wireless Solutions



CCTV & Surveillance



# Digital IT Infrastructure



## Server Compute

We design and implement server solutions across different platforms to serve different applications workload.

## Backup & Archival

We periodically archive your historical data by efficiently addressing compliance and data retention requirement.

## Disaster and Backup Recovery

Our simple solution to protect all of your data with cloud backup, disaster recovery, and archival.

## Hybrid cloud

Our solution enables you to build and run with consistency across cloud, on-premises and edge environments.

## Storage Solutions

We transform your business with a comprehensive storage solution that integrates your existing IT infrastructure.

## Virtualization & Consolidation

We eliminate over-provisioning, increase server utilization and IT cost with server virtualization and consolidation.

## Workplace and Collaboration

Our solutions enable changing workforce to collaborate and Connect in New Ways.

## Structured Cabling

We Offer Fiber Optic Cabling, Structured Cabling Services, Data & Network Cabling with Supply & Installation.

# Intelligent Security

## Advanced Security for Business

Get endpoint security with multi-layered protection against known, unknown and advanced threats.

## Network Audit & Monitoring

We support you to monitor all systems, devices, traffic & applications of your IT infrastructure.

## Network Security & design

We help you to protect against the most sophisticated cyber-attacks and identify the patterns quickly.

## Enterprise Security solutions

We offer comprehensive protection to solve your biggest cybersecurity challenges.

## Endpoint Control & Security

Get complete protection that works across all your desktops, laptops, servers, and mobile devices.

## Email & Web Security

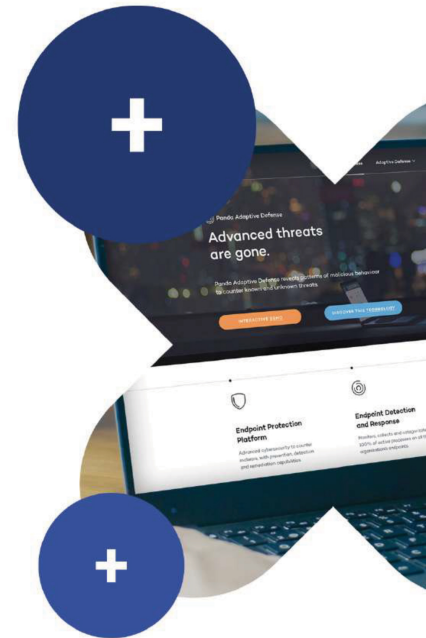
Help to proactively monitor web traffic to avoid threats such as malware, identity theft and phishing scams.

## Cloud Security

Our Cloud Security products deliver a broad, effective security solution for your multi-cloud world.

## Wifi Security solutions

We offer wireless security solutions for building strong security to protect valuable corporate data.



# Business Communication



## Unified Communications

We provide you with one-stop access to voice, video, team chat, calendar, meetings and more.

## Contact Centers

We provide your team with the tools they need for accurate contact routing and faster resolution.

## Video Conferencing

We bring people together, face-to-face, no matter where they are or what device they use.

## Remote Work and Collaboration

We help to determine the best combination of cameras & monitoring solutions for your needs.

## Cloud

We give your employees the power to reach out the problems with clear and reliable calling -all in cloud.



# Application Services

## Microsoft Azure

Get End-to-end Security Services with Azure Managed Services. Our experts help you to protect your cloud.

## Intelligent ERP

We offer a tool to centralize critical data in a database that all sectors of the company can use to improve processes.

## Attendance Management

Automate, improve HR efficiency, employee engagement & create happier work places with intelligent software.

## Enterprise Network Monitor

We offer solution which can manage your network, servers, network configuration and fault & performance.

## Amazon Web Services (AWS)

By leveraging the power of AWS cloud solutions, we help you to scale your business specific solution at faster pace.

## Cloud HRMS Software

We help you to Reach out to employees and handle all your HR activities from anywhere.

## Document Management System

We help you to Build, organize, and collaborate on work in one place from virtually anywhere.





# Wireless Solutions



## Indoor Wireless Solutions

We specialize in designing and implementation of high-speed indoor wireless network from single to multi.

## Point-to-Point (PTP)

Our PTP backhaul solutions provide proven reliability and performance, even in the most demanding environments.

## RF & Microwave Solutions

Our solution ensures greater first-pass design success with proven simulation technology.

## Outdoor Wireless Solutions

We extend connectivity beyond the building and deliver access to people, applications, and network resources.

## Point-to-Multipoint (PMP)

We provide reliable, high-speed connectivity to multiple endpoints scattered over a wide area.

# CCTV & Surveillance

## Security Camera Systems

We design the most suitable security system for your business or home, based on your preferences.

## Video Surveillance Software

We provide Intelligent video monitoring software utilizing the highest levels of available technology.

## NVR & Video Recording Servers

We offer network video recording servers (NVR) to meet the needs of any surveillance environment.

## Wireless Video Surveillance

We offer Wireless surveillance systems by making it easy to monitor remote locations.

## Video Monitoring System

We help to determine the best combination of cameras & monitoring solutions for your needs.

## Storage Solutions

We never leave your sensitive data; we offer reliable & scalable storage solutions across UAE.





# Our Intelligent **Services**

Service Management & Governance

End-user & Mobility Services

Resiliency Services

Managed Cyber Security Services

Infrastructure Services

Cloud Services



# Service Management & Governance

Management of your IT



## **Successfully Manage projects**

Our professional IT project management services help take the risk out of any IT initiative and ensure your IT project's successful completion.

## **Efficiently manage IT services**

Syscom managed service providers provides you with round-the-clock monitoring, issue resolution and reporting, and more.

## **Accelerate Transformation**

Our Unique approach combines business and technology expertise and accelerates the passage from idea to implementation.



# End-user & Mobility Services

## Service Desk

Resolve IT issues faster, prevent disruptions to daily business and receive truly local support, with the Syscom Service Desk

## Mobility Services

Mobility initiatives such as bring your own device (BYOD) and use of smart devices are proven to boost productivity and flexibility.

## End-user Services

Your organization's end-users, or teams, need ultra-reliable and easy-to-use IT that enables them to work to their full capacity.



# Resiliency **Services**



## **Business Continuity & Disaster Recovery as a Service**

Recover faster with SLAs that significantly reduce your risk of unscheduled downtime and data loss

Keep your data safe with continuous replication to a secure off-site location, not just snapshots stored on-premises

Protect business continuity with resilient, pro-active systems that put processes in places for the long term, to help you be better prepared and recover from an incident fast, so you can keep working with minimal disruption and financial impact



# Managed Cyber Security Services

## Compliance and Regulatory Management

We help customers in cost savings by potentially reducing business disruption and facilitating regulatory compliance.

## Infrastructure Protection

Syscom minimize network security risks, with IT Infrastructure Protection services.

## Security Intelligence and Analytics

Syscom provides data visibility, user analytics, & protection based on employee risk levels.

## Assessment and Response

Syscom services are designed to help prepare for and rapidly respond to an ever-growing variety of security threats.

## Identity and Access Management

We help IT managers in controlling the user access to critical information within their organizations.

## Security Operations Center (SOC) Services

Syscom SOC service includes advance technologies and cybersecurity experts to secure your business.





# Infrastructure Services

## Server and System Management

Recover faster with SLAs that significantly reduce your risk of unscheduled downtime and data loss

## Voice Network Services

Recover faster with SLAs that significantly reduce your risk of unscheduled downtime and data loss

## Security Services

Recover faster with SLAs that significantly reduce your risk of unscheduled downtime and data loss

## Data Network Management

Recover faster with SLAs that significantly reduce your risk of unscheduled downtime and data loss

## Storage and Backup Management

Recover faster with SLAs that significantly reduce your risk of unscheduled downtime and data loss

# Cloud Services

## Infrastructure Assessment

Resolve IT issues faster, prevent disruptions to daily business and receive truly local support, with the Syscom Service Desk

## Application Assessment

Mobility initiatives such as bring your own device (BYOD) and use of smart devices are proven to boost productivity and flexibility.

## Cloud Readiness Assessment

Mobility initiatives such as bring your own device (BYOD) and use of smart devices are proven to boost productivity and flexibility.

## Public Cloud Deployment

Your organization's end-users, or teams, need ultra-reliable and easy-to-use IT that enables them to work to their full capacity.

## Cloud Migration Services

Mobility initiatives such as bring your own device (BYOD) and use of smart devices are proven to boost productivity and flexibility.

## Private Cloud as a Service

Mobility initiatives such as bring your own device (BYOD) and use of smart devices are proven to boost productivity and flexibility.





# Our Partners

## Networking



## Security



## Communication



## Wireless



## Server&storage



## Others





# Awards & Achievements



Syscom Distributions LLC  
**SonicWall Award**



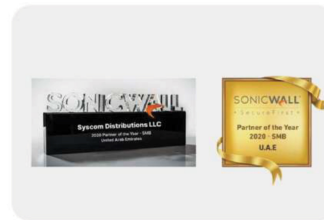
Syscom Distributions LLC  
**Allied Telesis Award**



Syscom Distributions LLC  
**Fortinet Award**



Syscom Distributions LLC  
**Aruba Instant on Award**



Syscom Distributions LLC  
has won the 2020 SMB  
Partner of the Year



# Our Certificates



## HPE PARTNERSHIP



## CAMBIUM PARTNERSHIP



## CISCO PARTNERSHIP



## ARUBA PARTNERSHIP





# Role Of **Syscom**



## **Pre-Sales**

Solutions Design and End to End  
Product Support



## **Training**

Technical & Sales Training



## **Support**

On-Site & Remote Services



## **Logistics**

Warehouse and Delivery Support



## **Marketing**

Marketing and Support





# SYSCOM

Technology Simplified

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